



AVI-OIL

Quality Policy of Avi-Oil

Avi-Oil operates in a complex and diversified Indian context that requires us to continuously meet challenges to satisfy our customers and sustain our business.

The quality of our products, our services, the improvement of our organization, the development of our expertise and the investment in innovation are essential for Avi-Oil to carry out our Mission

Avi-Oil's quality policy aims to achieve these priorities by:

- Improving safety for all in our operations.
- Meeting the requirements of our customers and our stakeholders, particularly through the observance of laws and regulations in effect in all the jurisdictions in which we operate.
- The deployment and reinforcement of our process monitoring to increase our competitiveness and our performance.
- The deployment of a risk and opportunity management approach.
- The deployment at all levels of continuous improvement.
- The setting up of a documentary system guaranteeing the continuity of our activity and our know-how.

All concerned departments and all process managers are required to do everything possible to achieve these objectives.

We pledge to provide the necessary means for this process.

Thomas Danial

Head of the Quality Management System

V K Mathew

Chief Executive Officer

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AVI-OIL INDIA [P] LTD.

Joint venture of Indian Oil Corporation Ltd., Balmer Lawrie & Co. Ltd. and NYCO, France

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Registered Office: 608, Surya Kiran Building, 19, Kasturba Gandhi Marg, New Delhi - 110001, India | Tel: +91 11 23730607 / 8 / 9 | Fax: +91 11 23357671 | E-mail: sales@avi-oil.com
Works: Village Piyala, Post Asaoti, Faridabad, Haryana - 121102, India | Tel: +91 129 2205701 / 2 / 3 | Fax: +91 129 2205704 | E-mail: infoworks@avi-oil.com | web: www.avi-oil.com

